

HERITAGE POINTE

Seniors Living in the Jewish Tradition

COVID Update 1-13-2022

TO: Heritage Pointe Residents and Family Members

FROM: Heritage Pointe

DATE: January 13, 2022

RE: COVID Updates

Yesterday, events unfolded that necessitated the continuation of our lockdown. Under the direction of the Orange County Department of Public Health, we have been testing Residents and staff for COVID via PCR testing. The lab processing for this takes between two to five business days. We have five staff who are positive via PCR testing that was conducted on Monday, and are awaiting results for others tested later in the week.

Orange County is requesting we remain on lockdown until a round of testing yields zero positive results. The lockdown means the Dining Room is closed and all meals will be delivered to apartments. There will also be no in-person programs and activities. We will retest all Residents and staff on Monday, January 17th. We anticipate being on lockdown through Friday, January 21st. Until then, families may drop off any supplies or items needed for Residents at the table outside the entrance.

Orange County Department of Public Health and California Department of Social Services mandate:

- All visitors must be fully vaccinated and boosted
- All visitors, with the exception of essential visitors (doctors, hospice and direct care providers), must also have had a negative COVID test within the past 24 hours:

A negative COVID test can be presented in one of two ways:

- 1) A paper printout from a medical facility/lab, showing a negative COVID test within 24 hours of your visit (this is primarily a PCR test), or
- 2) A negative at-home/rapid test **that is provided by the visitor** but taken at Heritage Pointe (this is an antigen test). This means you must procure an at-home/rapid test and bring it to Heritage Pointe where one of our nurses will oversee the testing and review the results. To make sure a nurse can assist with this in the facility, we are asking family to arrive between 10:00 AM and 5:00 PM.

HERITAGE POINTE

Seniors Living in the Jewish Tradition

Once testing is verified, visitors are only allowed in a Resident's apartment. We are not offering outside visitation or visitation within common areas of our community. This includes visitors performing tasks for Residents within the community, i.e. checking the mail, picking up meals, doing the laundry, etc.

Doctor's visits and transportation to physician appointments, will continue to be provided for Residents, and families are welcome to take Residents out of the community. We strongly encourage, if you take a Resident outside of Heritage Pointe, that you avoid groups or situations where people may be unmasked.

These mandates are set to expire **Tuesday, February 15, 2022**. We will update Residents and families if they are extended. We appreciate your cooperation in assisting us in complying with these requirements and helping to keep our Residents and staff healthy and safe.

Thank you.